



## What is Financial Assistance?

The Financial Assistance Policy at Memorial Hospital of Carbon County aims to provide free or discounted healthcare services to individuals who lack the means to pay for necessary medical care. This program encompasses uninsured or underinsured patients and is committed to advocating for their financial needs.

## Do I qualify?

Eligibility for financial assistance is determined based on income, family size, and adherence to application procedures, with discounts ranging from 100% to 50% based on income levels relative to the Federal Poverty Guidelines.

## How do I apply?

Applications can be obtained by contacting the Business Office or Financial Counselor, at all MHCC Clinics, or by visiting our website at [www.imhcc.com/patients-visitors/patient-financial-services/](http://www.imhcc.com/patients-visitors/patient-financial-services/)

### What documentation will I need?

- ◆ Most recent complete Federal Income Tax Return and W-2 withholding statement.
- ◆ Three of most recent, consecutive paycheck stubs OR a statement from the employer including:
  - Employer name
  - Address
  - Phone number
  - Tax ID number
- ◆ Most current Self Employed Gross Deposits for three consecutive months and most current full month Profit and Loss Statement, if applicable.
- ◆ Three months of bank statements, showing savings account balance, if applicable.
- ◆ Retirement/pension benefits stubs, if applicable.
- ◆ Social Security Income yearly benefits statement, if applicable.

Government assistance notices (including Department of Health & Human Services, Medicaid, Aid to the Needy and Disabled, TANF, LEAP, WIC, etc.), if applicable.

\*Medicaid Denial letters are not accepted for NHSC

- ◆ If no income, two letters written by friends/relatives including:
  - Name
  - Address
  - Phone number
  - Type of support being provided
- ◆ Driver's License or Photo Identification for each member of the household over the age of 18 applying for Financial Assistance.

### What is eligible under Financial Assistance?

Eligible visits are limited to urgent and/or emergent visits, such as emergency room visits or related office visits with MHCC. The visit or procedure must be medically necessary. All services are subject to review for medical necessity and meeting the program guidelines by MHCC administration.

Upon review of documentation, you will receive a letter indicating approval or denial. The approval is valid for urgent and emergent services in the past 6 months and going forward for 6 months maximum. Each visit is subject to review for medical necessity and compliance with the program guidelines.

If approved for less than 100% charity/FPL, you are responsible for the remaining balance, which must be paid within 90 days of service. Facility collection policies apply to any patient responsibility. Any services received after this timeframe require a re-evaluation of your financial status, necessitating another application or the establishment of a payment plan.

### For more Information:

Contact:

Financial Counselor

307-324-2221

[financialassistance@imhcc.com](mailto:financialassistance@imhcc.com)

